

HOW TO REGISTER FOR A PROGRAM

To register, please call us toll free at **(877) 426-8056**, Monday through Friday, 8 a.m. to 9 p.m. ET. You may also register online at www.roadscholar.org.

Road Scholar is a not-for-profit 501 (c)(3) organization that spends more than \$4 million annually on credit card fees.

Please help us reduce expenses by paying for your program with a check. Please consider our new paperless check option when paying on the phone or over the Internet. Our Advisors are happy to explain this payment option to you.

ADDITIONAL PROGRAM INFORMATION

Specialty Programs: Programs noted as “Specialty Programs” in our publications have different cancel and transfer fees to help us cover financial commitments made on your behalf. These policies allow Road Scholar — as a not-for-profit organization — to continue to offer exceptional learning opportunities at excellent value. Call or find these fees when you enroll online.

The Road Scholar Assurance Plan: The Road Scholar Assurance Plan is purchased on behalf of every participant and paid for by Road Scholar. The plan provides 24-hour assistance in the event of an emergency during your program and insurance for emergency medical evacuation. This plan includes insurance benefits underwritten by Arch Insurance Company and emergency assistance services provided by LiveTravel Assist. To learn more about this plan please visit: www.roadscholar.org/about/included-insurance/

Airline Fees: Please note that many airlines assess stringent penalties for changes or cancellations — up to 100 percent of the ticket price in certain cases — for which you will be personally responsible. Before purchasing your airfare, please wait until you receive and carefully read your program preparatory materials packet.

Activity Level Ratings: Each Road Scholar program is assigned an Activity Level rating, ranging from Easy Going to Challenging, that is found under each program title. If you have special needs, please call Participants Services toll free at (877) 426-8056.

Disabilities and Special Needs: Road Scholar is committed to providing reasonable accommodations to participants with special needs and disabilities. If you have special needs requiring accommodation, please communicate them to Road Scholar at the time of enrollment. We will discuss your request with you and make every effort to accommodate your needs.

PROGRAM POLICIES

If Road Scholar Cancels or Interrupts a Program: Road Scholar reserves the right to cancel programs prior to departure, terminate a program early, and to take action as needed on an individual or group basis when, in Road Scholar’s sole opinion, the health, safety or well-being of participants requires such action. Additionally, due to low enrollment or other unforeseen circumstances, Road Scholar must occasionally cancel or change the dates of a program. When that occurs we will notify you as far in advance as possible and will assist you in transferring into another program or refunding your full Road Scholar program payment. If you have made transportation arrangements, such as an airline ticket purchase, Road Scholar will give you a credit to help cover the cost of transferring your travel arrangements for use on a replacement program. The maximum value of the credit will be \$300 and documentation of your paid fees is required before issuance of the credit.

Travel Health: In addition to maintaining their necessary vaccinations, including seasonal influenza vaccination, Road Scholar recommends that all participants consult with their physician, the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO) and the U.S. Department of State regarding their health condition and any recommendations specific to the destinations they will visit well before departure. Your physician will be able to assess your overall health and fitness, provide information and guidance on health risks you may encounter while traveling,

medication you may need to take and other precautions for the prevention of injury and illness during your program.

About Program Details and Itineraries: We do all we can to finalize all aspects of our programs — including itineraries — well in advance, but logistics occasionally must be altered. Our website reflects the most recent information, and we are committed to providing you with final program details no later than three weeks before the start of programs within the U.S.

Accuracy of Information: While every effort is made to provide accurate information on our website and in our catalogs, Road Scholar is not responsible for typographical errors, inaccuracies or omissions that may relate to program descriptions, pricing, and availability. Road Scholar reserves the right to correct any errors, inaccuracies or omissions that may appear in our publications, and to change or update information at any time without prior notice. If you discover an error on our website or catalog, please let us know.

TERMS & CONDITIONS

Responsibility: These Terms govern the relationship between you and Elderhostel, Inc., d/b/a Road Scholar. By enrolling in a program with us, you agree to be bound by these Terms; please be sure to read them carefully and make sure you understand them. Road Scholar’s responsibility is limited. Road Scholar organizes, promotes, and sells educational programs consisting of certain travel services, including land, air, and water transportation, excursions, and cruise/barge/hotel accommodations that Road Scholar purchases or reserves from various suppliers (collectively, “Suppliers”).

Road Scholar neither owns nor operates any of these Suppliers; they are independent contractors and are not Road Scholar’s agents. Therefore, Road Scholar is not responsible for any negligent or willful act or failure to act of any Supplier or any other third party. You agree that you will look to such Suppliers, and not to Road Scholar or its agents, for any accident, injury, property damage, or personal loss you may suffer. Without limitation, Road Scholar is not responsible for any injury, loss, or damage to person or property, death, delay, or inconvenience in connection with the provision of, or failure to provide, any goods or services occasioned by or resulting from — but not limited to — acts of God or force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, mechanical or other failure of airplanes or other means of transportation, or the failure of any transportation mechanism to arrive or depart on time, or for any other cause beyond the direct control of Road Scholar.

Safety & Risks: Certain risks — from natural disasters to accidents, outbreaks of illness, crime, insect-borne and other infectious diseases, environmental risks to health, terrorism and other unforeseen events — are inherent in travel. While such occurrences are beyond our control, we make substantial efforts to be prepared for such possibilities. Participants are encouraged to review the safety and travel information provided by the U.S. Department of State and Centers for Disease Control and Prevention (CDC) to learn about current security issues, travel advisories and warnings, recent embassy notices, country-specific health information, health risks you may encounter

while traveling, precautions for the prevention of illness, disease and general health issues during your program and other helpful destination-specific information. By enrolling in a program, you agree to assume responsibility for your own health, safety and welfare, and acknowledge that Road Scholar cannot guarantee your safety or health at any time.

Admission & Participation Policy: The granting or denial of admission to a program is within the sole discretion of Road Scholar. Road Scholar reserves the right to revoke admission or terminate or limit participation at any time if Road Scholar reasonably determines a participant’s condition, behavior or actions are inappropriate or disruptive, or adversely affect the participant’s health or safety, or the health, safety or enjoyment of other participants. Road Scholar reserves the right to take action as needed on an individual or group basis when, in Road Scholar’s sole opinion, the health, safety or well-being of participants requires such action.

Photography: Road Scholar reserves the right to take photographs or videos during the operation of any program or part thereof and to use them, whether taken by a representative of Road Scholar or by other participants, for promotional purposes. By enrolling in a Road Scholar program, participants agree to allow their images to be used in such photography; participants who prefer that their images not be used are asked to identify themselves to program staff and the photographer at the commencement of their program.

Seller of Travel Information: Road Scholar’s Washington Seller of Travel Reg. No. 602244658. CST #2068427-40. Florida Seller of Travel Reg. No. ST35594.

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Road Scholar Trip Protection with “Cancel for Any Reason” Coverage

The optional Road Scholar Trip Protection Plan helps protect your investment if must cancel or interrupt your program for specified, covered reasons, such as illness or injury to you, your traveling companion or an immediate family member of you or your traveling companion. Plus, if you need to cancel your program for any reason not covered by insurance, you will receive a credit good for future travel with Road Scholar for the full amount of the Road Scholar cancellation fee. The plan also provides benefits if you are delayed getting to or returning home from your program and protects your investment should you have an emergency during your program that causes you to miss program days or return home earlier than expected. Your airfare, whether purchased through Road Scholar or independently, is covered at no additional cost — an exceptional benefit and value offered exclusively to Road Scholar participants. You will receive information about this optional travel insurance plan when you enroll in a program. To learn more about this plan please visit: www.roadscholar.org/about/protection-plan

HOW TO ARRANGE YOUR AIR TRAVEL

Road Scholar Can Help Arrange Your Airfare: Road Scholar has made it easier than ever to enroll in and travel to your educational adventure. Most International programs can be purchased with airfare arranged by Road Scholar. We have negotiated special international rates with major airlines. These departure cities can be found by visiting our website or calling to speak with one of our experienced Advisors. As an added benefit, guaranteed airport transfers on a program’s published start and end dates are included with your air travel when arranged through Road Scholar. If your preferred airport is not listed, or you would like to travel on a different day, travel in premium or business class, specify the airline or routing, or travel independently

before or after our program — we are happy to customize and create a personalized air travel itinerary to meet your needs. Call and mention you would like “Travel with Custom Arrangements” (or enroll TCA gateway from our website) and our expert air Travel Advisors will help you arrange the air option that is right for you.

Arranging Your Own International Airfare: If you choose to make your own air arrangements, it is very important to know that Road Scholar may sometimes have to alter a program in a way that affects flight schedules. For your protection, we suggest that you do not make your airline reservations until you receive your final Information Packet from Road Scholar. Also, you will be responsible for your own airport transfers.

Apart from any fees described below, you will also be responsible for any penalties for non-refundable transportation arrangements made on your behalf. Some programs require special Cancel/Transfer fees and deposits not listed in Schedule A or B below. Please call or learn about these fees and deposits during the checkout process when you enroll online. These special fees and deposits are also noted in Road Scholar publications beneath the pricing of such programs.

Adventures Afloat Programs, SCHEDULE A (all programs, unless otherwise noted)	
Payment Schedule: \$500 deposit due at time of enrollment. Payment in full is due 100 days prior to departure.	
Cancellation and Transfer Schedule	Fee Amount Per Person
Cancellation or transfer 120 or more days prior to program start date	<u>Cancel</u> : \$250 fee / <u>Transfer</u> : \$0 fee
Cancellation or transfer 119 to 100 days prior to program start date	\$500 fee
Cancellation or transfer 99 to 30 days prior to program start date	50% of order total
Cancellation or transfer fewer than 30 days prior to program start date	100% of order total

Adventures Afloat Specialty Programs, SCHEDULE B	
Payment schedule: Up to \$2,000 deposit due at time of enrollment. Payment in full is due 130 days prior to the start of the program.	
Transfer and Cancellation Schedule	Fee Amount Per Person
Cancellation or transfer 120 or more days prior to program start date	\$500 fee
Cancellation or transfer 119 to 60 days prior to program start date	50% of order total
Cancellation or transfer fewer than 60 days prior to program start date	100% of order total